

A G E N D A



Recommendation for Council Action (Purchasing)

Austin City Council

Item ID:

44104

Agenda Number

16.

Meeting Date:

May 7, 2015

Department:

Purchasing

Subject

Authorize award, negotiation, and execution of a 12-month service contract with UNISYS CORPORATION to provide professional services for the migration of legacy systems into the Application Management and Data Automation case management software system and for the expansion of online services for citizens in an amount not to exceed \$648,500.

Amount and Source of Funding

Funding in the amount of \$65,000 is available in the Fiscal Year 2014-2015 Capital Budget of the Watershed Protection Department. Funding in the amount of \$60,000 is available in the Fiscal Year 2014-2015 Capital Budget of the Planning and Development Review Department. Funding in the amount of \$300,000 is available in the Fiscal Year 2014-2015 Capital Budget of the Communications and Technology Management Department. Funding for the remaining seven months of the contract term is contingent upon available funding in future budgets.

Fiscal Note

A fiscal note is attached.

Purchasing
Language:

Sole Source

Prior Council
Action:For More
Information:

Jonathan Harris, Senior Buyer Specialist, 512-974-1771

Boards and
Commission
Action:

Related Items:

MBE / WBE:

The contract will be awarded as a sole source and is exempt from City Code Chapter 2-9C Minority Owned and Women Owned Business Enterprise Procurement Program.

Additional Backup Information

The contract is for professional services in support of the Application MANagement and Data Automation (AMANDA) case management software system which was implemented by the City in the Spring of 2007. The AMANDA system manages, tracks and produces reports on land development and review activities including permits, trade licenses, escrow, inspections, neighborhood planning, zoning and all activities in the City's One Stop Shop. In addition, it manages, tracks and produces reports for Austin Code Department activities such as housing and zoning violations and for Health and Human Services Environmental Health Services Division activities such as restaurant and pool inspections and rodent control.

The contract will allow migration of legacy systems into AMANDA, expansion of online services to citizens, and onboarding of new business processes into AMANDA. There are a number of systems such as Watershed Protection Department's Storm Water Discharge Permit Program and Planning and Development Review's Fiscal Surety Database that are at end of life and can no longer be supported. The contract aims to move those systems and others into AMANDA as well as expand the number and types of services offered to citizens online such as applying for permits.

Unisys Corporation is a strategic partner of the owner of the AMANDA application, CSDC Systems, Inc., and is the only company authorized by CSDC Systems Inc. to perform such services. The source code for the AMANDA application and the use of the data model are proprietary to CSDC Systems, Inc. There are no other entities, companies or individuals that can legally provide services for the application client interface other than Unisys.

The City currently faces a backlog of requests for enhancements related to the AMANDA case management system. These requests include expansion of online services to citizens, such as applying for permits online; onboarding of new business processes or alterations to existing processes; and migration into AMANDA of legacy systems that are at end of life. Support from Unisys in providing professional services is intended to address this backlog which continues to grow and migrate the information from the legacy systems which no longer have any support.